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## PERSON SPECIFICATION - Executive Assistant

|  | Essential | Desirable |
| :---: | :---: | :---: |
| Qualifications | Educated to at least A level or equivalent, with GCSEs in English and Maths at grade 6 or above | Professional qualifications relevant to an EA role <br> Degree or equivalent. |
| Experience | Proven administrative skills in a hybrid working environment with an ability to prioritise, manage and complete a variety of tasks . | Experience of working for a charity. |
| Skills | Excellent organisational skills, including the ability to manage time, prioritise conflicting demands, multi-task and work to tight and structured deadlines. <br> Discreet and able to handle sensitive information in confidence. <br> Strong Microsoft Office skills (including Word and Excel). <br> Ability to learn new systems and processes quickly, with the desire to pick up new skills. <br> Effective and accurate minute taking <br> Ability to compose clear and concise letters and e-mails. |  |

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|  | A high level of accuracy and <br> attention to detail. |
| :--- | :--- | :--- |
|  | Outstanding communication <br> skills (verbal and written). |
|  | Excellent interpersonal skills to <br> be able to work with a wide <br> variety of internal and external <br> contacts. |
| Abilities | Proactive, self-motivated and <br> able to work on own initiative as <br> well as with a team. |
|  | Ability to research information <br> efficiently. |
|  | Ability to assess information and <br> situations to effectively and <br> appropriately resolve issues |

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| Essential personal qualities | Accuracy and attention to detail. |
| :---: | :---: |
|  | Uses own initiative. Able to work under pressure. |
|  | Good interpersonal skills. |
|  | Commitment to high standards of customer service. |
|  | Open and honest approach. |
|  | Flexible attitude. |
|  | Self-motivated. |
|  | Willing to get involved in a wide range of duties. |
|  | A commitment to safeguarding and promoting the welfare of children and adults at risk. |

(March 2022)

